



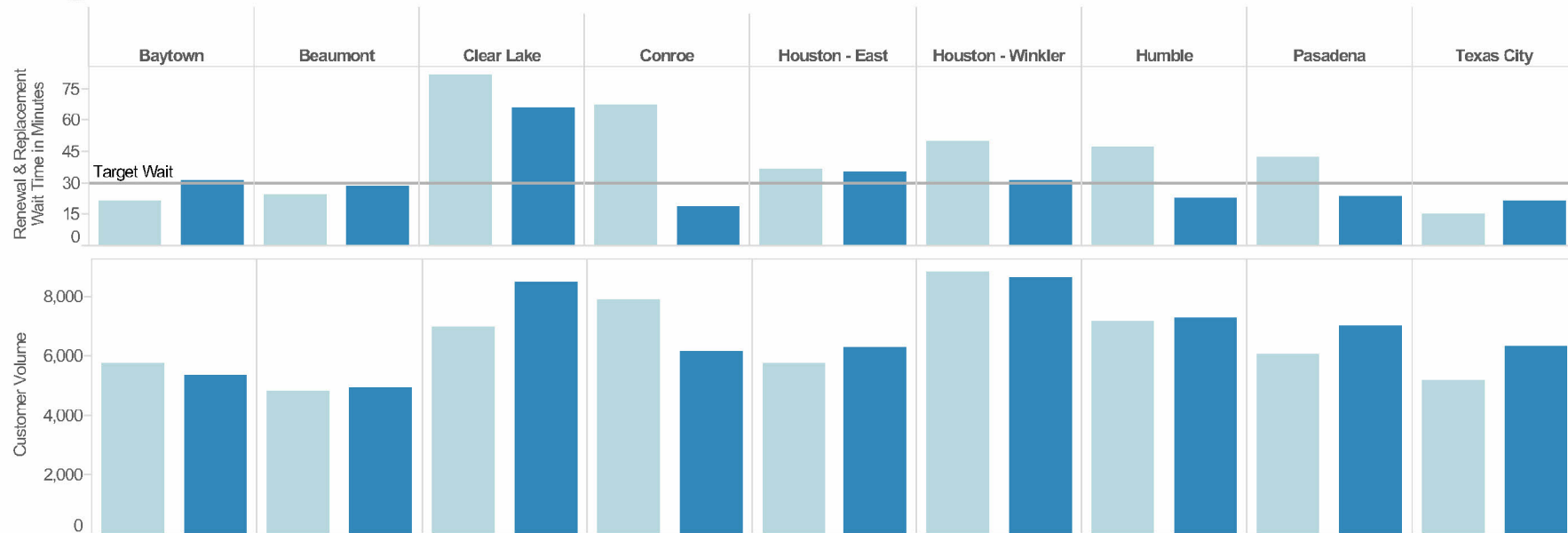
## Driver License Regional Monthly Review

Region 2B: East Houston

August 2013

Year  
 2012 2013

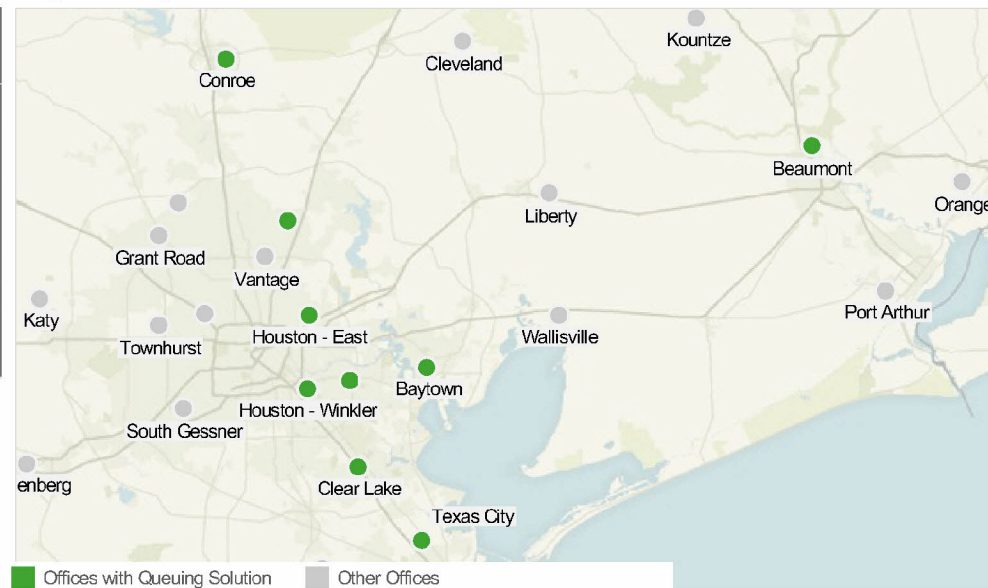
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	2,146	1,012	2,237	31	63	33
Beaumont	2,545	810	1,572	28	52	35
Clear Lake	3,924	2,661	1,907	66	80	26
Conroe	2,459	1,328	2,385	19	29	20
Houston - East	2,246	1,674	2,390	35	57	45
Houston - Winkler	3,096	1,868	3,662	31	53	50
Humble	2,853	2,033	2,379	23	62	30
Pasadena	2,904	2,113	2,026	23	35	27
Texas City	2,470	1,523	2,347	22	32	26

## Regional Map



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 09/02/2014

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